

# CATER-WASH

## CW8518 Spare Parts Catalogue



# CATER WASH

## Laundry Solutions

We are committed to providing exceptional service & after sales support for Cater-Wash washing machine owners. We hold stock of thousands of spare parts to ensure a fast, reliable fix. Our team of specialised engineers & technical service team are always on hand to help you with your washing machine queiries.

The contents of this brochure lists machine spare parts and instructions on how to acces machine self diagnostic plus advice on essential preventative maintenace measures to ensure your machine is maintained in top condition.

# CATER WASH

## Preventative Maintenance

### Basket Clean

Cater-Wash washing machines feature a dedicated wash cycle 'Basket Clean'. This cycle is designed to remove grease, detergent residue and dirt from the machine. The cycle lasts 1hr 26 mins.

The table below shows you how often you should run the cycle and empty the drain filter.

Establishment	Basket Clean	Filter Clean
Laundrettes	Once Per Week	Once Per Week
Equine/ Farm Laundry	Every other day or immediatley after a very dirty load.	Every other day or immediatley after a very dirty load.
Household Use	Once per month	Once per month



Please note:

- There should be no items in the drum during the basket clean cycle!
- 250ml of bleach can be added to the drum for an extra deep clean.

### Degreasing & Descaling

It is essential that you regularly descale your washing machine to prevent scale build up on the heating element.

If scale or grease builds up on the element it will reduce efficiency and eventually cause it to burn out or the machine will pause during the wash cycle due to 'heating time out'.

When washing greasy / oily garments, the grease will be washed off the garment with the heat. When the machine drains the grease solidifies and forms on the heating element.

#### Descaler powder - CK4209



Formulated to break down & eliminate limescale build up. This can be used on a 55°C wash - **NO GARMENTS SHOULD BE WASHED WITH DESCALER!**

#### Premium Emulsifier - CK0795



Specially formulated to remove grease, oil & wax. Emulsifier should be used in conjunction with regular detergent to emulsify grease.

## Spare Parts

Heating Element  
- CKP4545



Inlet Solenoid - CKP8205



Suspension Spring -  
CKP0223



Door lock  
Mechanism -  
CKP0819



Drain Pump - CKP0226



Filter - CKP0769



Prices are subject to VAT. Delivery charges may apply.

## Spare Parts

Full Door  
Subassembly -  
CWP8008



Door Gasket -  
CWP8002



Door Gasket Inside  
Clamp - CKP0225



Drive Belt - CWP8013



Damper & Pin - CWP8014



Foot - CKP0211



## Spare Parts

Motor - CWP8006



PC Board - CWP8005



Tub Drain Hose Assembly - CWP0800



Inverter - CWP8007



Detergent Siphon Pipe - CKP0219



Bearing Kit - CKP8964



Prices are subject to VAT. Delivery charges may apply.

## Spare Parts

Drum Spider - CWP0094



Front Plastic Tub - CWP8520



Rear Flywheel - CWP0146



Complete Detergent  
Drawer - CWP8019



Control Knob - CWP8521



Internal Drain Hose -  
CKP5361



Prices are subject to VAT. Delivery charges may apply.

## Spare Parts

External Drain Hose -  
CKP8882



Prices are subject to VAT. Delivery charges may apply.



# CATER WASH

## Detergents

### Ecowash Equine Rug Wash - CK7007

Cater-Wash equine detergent will give you fantastic results every wash! Supplied in 10 Litre tubs, Ecowash Equine rug wash is formulated to break down natural oil and grease from the horse rugs.

	Soft water	Hard water
Light Soiling	2-4mls	3-6mls
Medium Soiling	4-6mls	6-9mls
Heavy Soiling	6-10mls	9-15ml

Dosage per 1kg of dry weight laundry



### Repel Reproof - CK7468

Cater-Wash water repellent finishing agent for reproofing rugs or outdoor workwear provides a durable finish at incredible value compared to other commercial brands.

How to use:

Cater-Wash Repel Rug Reproof is flexible so you can choose whether you want to add it manually to the rug or in the final wash.

1. The rug needs to be clean before applying. (No need to dry before reproofing)

2. For machine washing apply 100-500ml per rug for the final rinse cycle.

3. Leave the item to air dry so the reproof can stick to the rug.

Alternatively to manually apply,

1. Dilute the reproof 1:1 with water.

2. Spray or brush onto the rug.

3. Make sure application is thorough and even.



### Professional Plus Laundry Detergent - CK2420

The ultimate in all round professional laundry powder. The phosphate free formula offers powerful cleaning and stain removal even at low temperatures.

- Fully built multi-ingredient formulation for total professional laundry action.
- Brilliant whiteness and brightness.
- Fresh cologne fragrance.
- Outstanding performance, quality and value



### Cotton Soft Fabric Softener - CK6402

Cater-Wash fabric conditioner is specially formulated for commercial laundry businesses to produce excellent softness on towels and cotton mix fabrics whilst leaving a professional cologne fragrance.

- Highly effective luxury white fabric conditioner for excellent softness on cotton mix fabrics.
- Imparts a business like freshness to shirts, bed linen, towels etc.
- Phosphate free.
- OBA free.
- Suitable for use at low temperatures.



## Warranty Coverage Guidelines

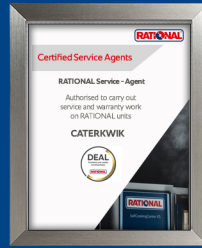
Any parts replaced on the Cater-Wash washing machine should be genuine Cater-Wash parts. Any modifications or faults due to improper installation, outlined in the user manual, will not be covered under the warranty.

Cater-Wash warranty is covered by Cater-Wash expert engineers to ensure you do not experience lengthy down time on the machine.

### Parts not covered by the warranty:

- **Bearings / Spider.**
- **Door lock** - Where the door lock has been damaged due to the door being forcefully closed.
- **Heating element** - Scale or grease build up on the element is not covered under the warranty.
- **Door seal** - Please take care not to trap garments in the door seal when loading the washing machine and closing the door.
- **Door / Door hinge** - Due to door misuse / forcefully closing the door.
- **Blocked drain filter / pump / filter seal** - the machine filter should be emptied regularly to remove any debris. An engineer call out will be chargeable if the machine has failed due to a blocked drain.
- **If any damages to machine components are caused by machine misuse this will be chargeable.**

# CATER-KWIK SERVICE



- National coverage.
- Site surveys.
- Installations.
- Specialist deliveries.
- Warewashing, laundry & catering equipment breakdown repairs.
- Preventative maintenance servicing.

Tel: 01229 480001

WWW.CATERKWIK.CO.UK

email: [info@caterkwik.co.uk](mailto:info@caterkwik.co.uk)

